

INFORMATION BULLETIN

WORKFORCE INVESTMENT ACT

Number: WIAB05-58

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TO: WORKFORCE DEVELOPMENT COMMUNITY

SUBJECT: SURVEY OF CALIFORNIA'S ONE-STOP CAREER CENTERS

The purpose of the information bulletin is to request the assistance of the Local Workforce Investment Area (LWIA) administrators and One-Stop Career Center operators to respond to a survey that will help determine the status of the California's One-Stop Career Center System in 2005. Through the survey, we are seeking to determine the following:

- What array of services is offered in the California One-Stop Career Center System?
- How successful are the One-Stop Career Centers in strengthening and developing partnerships?
- How do California's One-Stop Career Centers meet the needs of universal access for diverse clients?

The survey responses will ensure that continued timely and accurate information is available to various requests from stakeholders. We will also update America's Service Locator, www.servicelocator.org/, the U.S. Department of Labor's Web site. In addition, the input received will be summarized and become the basis for a report on the status of California's One-Stop Career Center System. The report will be disseminated to the U.S. Department of Labor, the Governor's Office and the Legislature, the Local Workforce Investment Boards, One-Stop Career Center partners, and other interested parties. The report will also be available upon request.

In an effort to minimize inconvenience to the local area, administrators and One-Stop Career Center operators, this year's survey has been automated and may now be completed on-line. The two-step process explained below will make it easier to access and edit the information that is currently contained in the One-Stop Career Center database.

EDD is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. Special requests for services, aids, and/or special formats need to be made by calling (916) 654-8055 (Voice) or (916) 654-9820 (TTY).

STEP 1 - Local Workforce Investment Area Administrators:

Each LWIA administrator will be sent instructions the week of January 16, 2006, requesting completion of the survey by the week of January 30, 2006. These instructions will provide directions for accessing the list of One-Stop Career Center operators currently identified for each area. The instructions will include a Web address, a three-letter acronym that identifies the LWIA, and a password that is specific to each local area. Each administrator will be requested to log on and edit the contact information for all operators in their area.

STEP 2 - One-Stop Career Center Operators:

The updated information provided by the LWIA administrators will be used to contact the One-Stop Career Center operators for their participation in this survey. Information requested will include services provided, outreach conducted, available accommodations, identification of partners and their participation limits. We anticipate mailing instructions for completion of the survey to the One-Stop Career Center operators the week of February 13, 2006, with an expected response date the week of February 27, 2006.

If you have any questions regarding this survey, please contact Roni Armstrong, Workforce Inclusion Policy Section, at (916) 654-3609 or rarmstr2.edd.ca.gov.

/S/ BOB HERMSMEIER
Chief
Workforce Investment Division